

Notice of Privacy Practices and Insurance Release

Montgomery County Emergency Medical Services holds patient confidentiality in the highest regards, abiding by national patient privacy standards known as HIPAA (Health Insurance Portability & Accountability Act of 1996). Montgomery County E.M.S. is allowed to share your personal medical information with first responders, physicians, nurses and medical facilities that assist in providing your medical care and treatment. This information is only released to persons acting within the official capacity of their duties. Your information also will be shared with any insurance carrier that may provide reimbursement coverage for our services. If payment of services are not received or a payment plan established within 90 days, these records can be used by Credit Bureau Systems of Clarksville for debt collection purposes as allowed by the Fair Debt Collection Practices Act.

Your records are maintained and secured within our system. Our business office is located at 1608 Haynes Street, Clarksville, TN 37043; you may obtain a copy of your records at this location Monday through Friday from 8a.m. to 4p.m. except on holidays. You will be required to present 2 forms of identification before this information is released. Records may be obtained at no charge annually; a charge of \$20 will be assessed for additional copies or legal requests submitted by attorneys. Parents of children under the age of 18 will be afforded the same rights as those given to adult patients.

Within HIPAA regulations, patient records may be accessed by office personnel or administration for the purpose of QUALITY ASSURANCE/IMPROVEMENT, TRAINING, LICENSING, PUBLIC HEALTH ISSUES, HEALTH CARE FRAUD AND ABUSE DETECTION AND LEGAL SUBPOENAS.

By signing above, I acknowledge that I have received a copy of the MCEMS Notice of Privacy Practices. I also authorize release of medical information and/or records necessary to process my insurance claim(s). Also, I authorize payment of medical benefits to Montgomery County Emergency Medical Services.