

## EpiphanyRx

Beginning on January 1<sup>st</sup> 2019, your prescription drug benefits, will be administered by EpiphanyRx instead of Express Scripts through BlueCross BlueShield of Tennessee (BCBS of TN).

### What you need to know:

Where to fill prescriptions, find a list of covered drugs, information on prior authorization, and other resources can be found on [www.EpiphanyRx.com/Resources](http://www.EpiphanyRx.com/Resources).

- A list of participating pharmacies can be found at [www.EpiphanyRx.com/Resources](http://www.EpiphanyRx.com/Resources).
- Retail Network Includes 70,000 pharmacies and all major pharmacy chains are included.
- Specialty pharmacy services are provided by AcariaHealth and Mail Pharmacy services are provided by HomeScript.

Ensure that you provide a copy of your new insurance card to your pharmacy on or after January 1, 2019 when obtaining a prescription. If your doctor calls in your prescriptions, you will want to provide your doctor's office with a copy of your new insurance card as well.

To make this transition as seamless as possible for you, here is some important information:

- **Where to fill prescriptions.** EpiphanyRx members can fill prescriptions at more than 60,000+ retail pharmacies, including all the large chains. A list of participating pharmacies can be found at [www.EpiphanyRx.com/Resources](http://www.EpiphanyRx.com/Resources).
- **Services for patients taking specialty drugs.** Your specialty medications and related services will be provided by our partners at AcariaHealth Specialty Pharmacy. AcariaHealth is a full-service specialty pharmacy with clinicians who have advanced training in helping patients to use specialty drugs and to manage the medical conditions that they treat. Many specialty drugs have a copay assistance program available and AcariaHealth will help you enroll if you qualify. Taking advantage of these programs help to keep costs down. You will receive a separate communication if you are currently taking a specialty medication. AcariaHealth can be reached at 844-484-6926..
- **Mail order service.** HomeScripts is the mail order pharmacy. You can contact them at 888-239-7690. Additional information about HomeScripts, including a set-up form is available at [www.EpiphanyRx.com/Resources](http://www.EpiphanyRx.com/Resources).
- **List of covered drugs.** The drug formulary is available at [www.EpiphanyRx.com/Resources](http://www.EpiphanyRx.com/Resources). This list includes information about prior authorization and drug coverage.

**Need more information?** Additional forms and information that you may need are on our website: reach EpiphanyRx at [www.EpiphanyRx.com](http://www.EpiphanyRx.com) or 844-820-3260.

**Note:** If you are currently participating in the TrueLifeCare Diabetes Management Program, you will continue to receive your supplies from TrueLifeCare. If you do not participate in this Program, you may purchase your test supplies at a pharmacy by paying the required coinsurance payment.